

ORANGE CITY FIRE DEPARTMENT



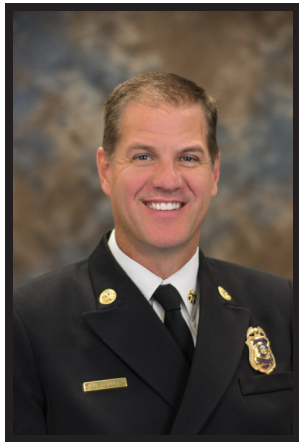
2018 ANNUAL REPORT



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A MESSAGE FROM THE FIRE CHIEF



**DOUG FACKINER
FIRE CHIEF**

Welcome to the 2018 Orange City Fire Department annual report. Our department is proud to display our 2018 accomplishments and to highlight the personnel, programs, and services that ensure public safety in the City of Orange. This report contains two feature articles, our Urban Search and Rescue response to Hurricane Florence, and an overview of the specialty services we offer to all communities who need help handling their emergencies. Our members continually provide the highest level of service in the most challenging circumstances, wherever they occur.

In 2018, California experienced its most destructive year from wildland fires on record. Your Orange City firefighters answered the calls for assistance from numerous communities around the state. Most requests were for firefighting assistance, but other requests were for water rescues and victim searches in debris flows and burned out structures. Regardless of the response location, the men and women of this department answered the call of duty with the utmost dedication, compassion, and professionalism.

Additionally, our fire prevention bureau has taken customer service to new levels with in-house plan checks and upgraded inspection hardware.

In 2019, the Fire Department will proudly enter our 114th year of service to the City of Orange. Over the last several years, the department used innovative technology, equipment, and training to enhance our programs and services. Our members continue to demonstrate their commitment and focus to the safety of this community, just as this department has done since 1905.



OPERATIONS SECTION



SEAN DEMETROPOLIS
A SHIFT BATTALION CHIEF



DOUG YATES
B SHIFT BATTALION CHIEF



KEVIN SOUTHERLAND
C SHIFT BATTALION CHIEF



CHRIS BOYD
OPERATIONS DEPUTY CHIEF

Deputy Chief Christopher Boyd has been in command of the Operations Section for Orange City Fire Department since mid-2018. This section is responsible for providing all emergency services to the community of Orange as well as supporting mutual aid service requests throughout the State of California. Chief Boyd coordinates his “Operations” efforts among three shift Battalion Chiefs, the Emergency Medical Services Manager, and the Training Captain. Teamwork and collaboration in Operations guarantees that our Fire Department personnel remain on the cutting edge of new training concepts in the field as well as national safety standards required in the fire service.

In 2018, Orange City Fire Department responded to over 15,500 calls for service for the third year running. The Department is currently on pace to respond to well over 16,000 calls for 2019. The 2018 wildfire season was the deadliest and most destructive wildfire season on record in California. Fire Departments throughout California were presented with some of the most challenging wildland fire incidents in history. Orange City Fire resources were deployed throughout the state and the Country. Orange City Firefighters assisted with the Mendocino Complex Fire, the Carr Fire, the Woolsey Fire, and the Camp Fire. In addition, two members were deployed as part of California FEMA Task Force 5 swift water response to Hurricane Florence.

The Operations Section is gearing up for another busy year of training and promotional opportunities. 2019 will include a fire captain’s academy, fire captain’s promotional exam, fire engineer’s qualification process, and a recruit academy. All of these opportunities will create eligibility lists across all ranks to continue succession planning for the future of this department.



SERVICES SECTION



ROBERT STEFANO
DEPUTY SERVICES CHIEF

Deputy Chief Robert Stefano commands the Fire Administration and Fire Prevention Divisions, which together make up the two main divisions of the Services Section of the department. Additionally, he manages the Fire Arson Investigation Unit, the Disaster and Emergency Preparedness functions, the Terrorist Preparation and Response functions, as well as managing the Community Emergency Response Team (C.E.R.T.) program.

The Administration Division is responsible for the preparation of the Fire Department's \$31.8 million budget, as well as continued facility upgrades and fire station repairs. Most notable this year was the purchase and installation of new thermal imaging cameras, ballistic helmets and vests, as well as our continued fire station kitchen remodels. Work continues on the Fire Station 2 Apparatus Bay project, which will raise and lengthen the bay, in order to better accommodate the current fleet at our Collins and Wanda site. This project also provides for future deployment model options to better serve the community of Orange.

The Fire Prevention Division was responsible for thousands of business inspections, over 500 hazardous materials inspections, and hundreds of plan checks. The Prevention Division is also responsible for the inspection and life safety coordination of numerous special events. The most notable are the 3rd of July event, the Orange International Street Fair, Treats in the Streets, and the annual Christmas Tree lighting ceremony.

Major projects in 2018 included the upgrade and improvement of our physical fitness equipment, as well as the expanding of the gym at Fire Headquarters. Additionally at Fire Headquarters, we improved the sleeping areas, making 'snore dorms' in several of the existing rooms. All of the labor was provided by our own personnel, which allowed us to keep the costs to a minimum; further, we managed the research and development of several new safety items and new fire apparatus. All of these activities were completed with the goal of improved safety, preparedness, recovery, and customer service.

The functions of the Services Section are crucial to fulfilling the Fire Department's mission statement. Please take the opportunity to familiarize yourself with the Section's activities in more detail on the following pages.



ADMINISTRATIVE DIVISION

The Administrative Captain is responsible for implementing the logistical plans of the department through preparation and management of the Orange City Fire Department budget, purchasing and servicing of tools and equipment, and the coordination of maintenance and repairs for all eight fire stations. Here are some of the Administrative Captain's accomplishments in 2018:

Mutual Aid Reimbursements

In 2018, the Orange City Fire Department provided valuable manpower and equipment for fifteen wildfires and two storms as part of the California Disaster and Civil Defense Master Mutual Aid Agreement. In addition to these incidents, two of our members responded to Hurricane Florence as part of the California Task Force 5 FEMA deployment. The Administrative Captain was responsible for maintaining and submitting accurate records in order to receive reimbursement for the resources provided to these incidents.



MATT NELSON
ADMINISTRATIVE CAPTAIN

Apparatus and Equipment

The top priority of the Fire Department is to provide for the safety of its personnel and the public we serve. Making sure that our firefighters are properly equipped to perform their duties is essential to the mission. The Fire Department was able to acquire new body armor for all fire suppression personnel through the Urban Areas Security Initiative (UASI) Program. This personal protective equipment can be used for active shooter incidents as well as civil disturbances. New thermal imaging cameras were purchased this year to replace older units that have reached the end of their service life. Thermal imaging cameras are used on structure fires to search buildings for victims in heavy smoke conditions. New iPads were also purchased and will be used in the field by Paramedics and Fire Prevention personnel. The Fire Department uses iPads equipped with cellular service for gathering real-time patient and fire prevention data in the field. The use of Electronic Patient Care Reports (EPCR) was implemented on January 1, 2012 according to the Health Insurance Portability and Accountability Act (HIPAA) and Department of Health and Human Services (HHS) National Standards and mandatory requirements. Several new emergency vehicles have been purchased in 2018 and will be placed into service in 2019.

Fire Station Improvements

There has been a change with the plans and construction of the new apparatus bay at Fire Station 2. The new scope will focus on rebuilding the existing apparatus bay, with a goal of raising the overall height and length of the bay. This new facility will be built to accommodate fire vehicles that are taller and longer, which will help meet the future needs of the department. The estimated completion date for this project is February 2020. Some of the other fire station improvements that were completed in 2018 include the following: a kitchen remodel at Fire Station 3, and improvements to the dormitories, classroom, and gym at Fire Headquarters.

PREVENTION DIVISION



IAN MACDONALD
DEPUTY FIRE MARSHAL

Prevention Staff Captain Ian MacDonald supervises the Prevention Division under the management of Deputy Chief Robert Stefano. The staff is composed of three Fire Safety Specialists, two Hazardous Materials Specialists and a Plan Examiner. A Senior Office Assistant and part time Office Assistant perform the administrative functions of the Division.

Most of the staff performed new position duties in 2018, so training was a top priority. To provide excellent safety to the residents, businesses and visitors of the community of Orange, in-house staff personnel provided regular training and information sharing sessions to those who were new in position. This approach not only increased the competency of the new inspectors, but it also improved consistency of enforcement throughout the Division. Personnel also brought back training information that they had obtained through regional classes, and passed it on to the rest of the Division. This sharing of information resulted in maximum value of training dollars.

Members of the Fire Prevention Division collaborated with the Building Division to prepare for digital plan review. The accuracy and efficiency of plan review are critical to new development projects. Reviewing plans digitally will cut down on the amount of time it takes to review plans, dispense with the need for permit applicants to make repeated trips to City Hall to drop off and pick up plans, and will eliminate the need to digitally scan approved paper plans to properly archive them.

The Orange City Fire Department is a participating agency in the Orange County Certified Unified Program Agency. This agency consolidates all of the California hazardous materials regulations into one enforcement program. The County rigorously audits the Hazardous Materials Unit every year to insure that the program is run properly in every respect. The 2018 audit showed no deficiencies, which reflected the outstanding performance of the staff of the Unit. One of the improvements to the Unit was the conversion of chemical inventory inspections and underground storage tank inspections (such as fuel tanks at gas stations) to digital reporting and record-keeping.

Volunteer Reserve Fire Inspectors continued to assist the Division with its workload. The volunteers, many of whom are in the process of preparing themselves for careers as Fire Inspectors or Firefighters, assisted with many duties including apartment inspections.

There is much change in store for the Prevention Division as technological advances are made in the way services are delivered to the community. The one thing that will not change, however, is the dedication to the safety of all who live, work or visit the community, the health of the environment and the preservation of property.



TRAINING AND SAFETY DIVISION

Orange City Fire Department emergency responders need to know critical skills, and information before the alarm sounds. The tremendous variety of emergencies and the amount of information needed for each type of emergency demands a vigorous and effective training program. This being the case, Captain Mike Camba reports directly to Deputy Chief of Operations Chris Boyd, and teams with him to coordinate quality instruction to all Orange City Fire Department emergency responders. Much of this instruction was presented in-station, allowing fire crews to remain in their 1st due areas for a quick response if needed. Other training was presented on-line, also allowing for crews to remain available for emergency response. When multi-crew training was necessary, the department delivered the training while avoiding times of peak emergency response activity.

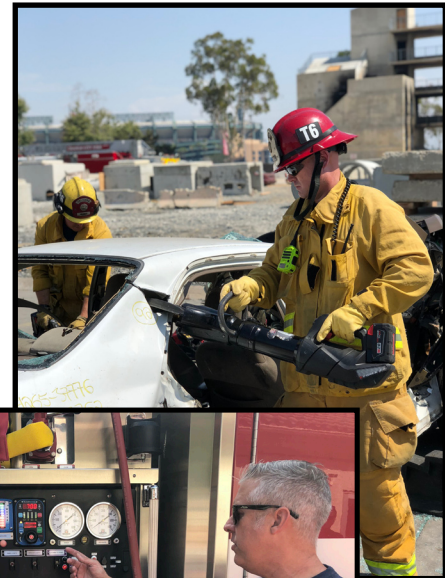


MICHAEL CAMBA
TRAINING CAPTAIN

Captain Camba has been assigned to the Training Division since August 1, 2016. Captain Camba was responsible for organizing a large amount of training activity in 2018. He participated in overseeing the recruitment of new Firefighters; culminating in a five-week “Recruit Academy” introducing new Firefighters to the Orange City Fire Department emergency and non-emergency policies and procedures. He also facilitated the Fire Engineer Manipulative Academy and the Fire Engineer Promotional exams. Captain Camba has currently scheduled training thru 2021.

In his capacity as training representative to the North Net Fire Training Center, a cooperative training center shared with Anaheim and Garden Grove Fire departments, Captain Camba teamed up to revise County-wide operating policies involving wildland firefighting, hazardous material responses, and emergency medical updates. “North Net” is constantly renovating the property to improve audio-visual capabilities, classroom learning, technical rescue training, and live fire training. This center, and the related training with other agencies, promotes seamless teamwork when Firefighters from two or more departments respond to the same emergency incident.

Some of Captain Camba’s other duties included responding to multiple incidents within the City in the capacity of Orange City Fire’s designated Safety Officer. Within this important role, Captain Camba functions as staff liaison to the quarterly Safety Committee meetings attended by fire department employees, sends out safety bulletins as needed, and participates in fire station safety inspections. With the year ahead promising to be just as busy as 2018, the Training and Safety Division is always ready to meet the challenge.



EMERGENCY MEDICAL SERVICES



BRYAN JOHNSON
EMS MANAGER

Calls for medical aids comprise the greatest volume of emergency responses by the Orange City Fire Department. There were 12,592 emergency medical services incidents (EMS) in 2018, which equated to 81% of the department's total recorded incidents.

EMS Manager Bryan Johnson started his employment with the Department in late January. He brought with him a wealth of knowledge from working in both fire-based EMS and hospital emergency departments, and personal experience as a long-time resident of Orange. EMS Manager Johnson used 2018 to focus on the electronic documentation of patient care, quality improvement, and training the department in topics such as mass casualty incidents, advanced airway techniques, and blood borne pathogens. One significant quality improvement project in 2018 was the wireless transmission of a 12-lead EKG heart rhythm from the cardiac monitor to the hospital receiving the patient. An Orange City Fire Department Paramedic can send the patient's EKG to the hospital before or during transport. This process will vastly improve the quality of care for patients experiencing a heart attack. This early notification will allow a Cardiologist or other medical professional to read the patient's rhythm prior to arrival and ready the necessary resources and interventions.

In 2018, all Fire Suppression personnel renewed their CPR certification, a mandatory process that takes place every two years. Two Firefighters completed Paramedic training at Saddleback College and obtained their "State Paramedic" licenses. Additionally, four Firefighters that were hired with Paramedic licenses worked toward local accreditation with Orange County EMS. Once assigned to a Paramedic position, these individuals will be able to apply their advanced skills and knowledge to the City of Orange and surrounding communities for many years to come.



COMMUNITY EMERGENCY RESPONSE TEAM (C.E.R.T)

The Orange City Fire Department collaborates with the Orange Police Department by providing the instruction and training for the Fire module of the City of Orange CERT Program. CERT members are dedicated to the safety and well-being of their neighborhoods by participating in exercises and training (when available).

In 2018, 93 combined volunteers graduated from the initial 20-hour CERT course, with the total number of volunteers increasing to 385! Sixteen additional City of Orange CERT members completed the CERT Mutual Aid Program training requirement to assist other cities in a disaster or major emergency situation. The Orange CERT team ended 2018 with a total of 33 trained CERT mutual aid responders. With their basic skills, these community members are in a position to assist others in their community following a disaster when professional responders are not immediately available to help.



JIM SPRIGGS
FIRE/ARSON INVESTIGATOR

Join the Orange CERT team today by calling 714-744-7477 or e-mail CERT@orangepd.org for details on the next training class. "Be prepared! Be a CERT volunteer!"

EMERGENCY PREPAREDNESS

The Orange City Fire Department constantly works to keep the community safe. This includes preparing for emergencies of all types. Captain Alan Velasco assists the department by communicating with other fire agencies in our "operational area" to keep current with the latest emergency management programs and related training needs. His main focus is planning for natural and large scale disasters.

Captain Velasco also works hand in hand with the Orange Police Department (OPD) to coordinate both emergency management and responses to "active shooter" incidents. Alan coordinates with OPD to provide Emergency Operations Center (EOC) training to the various personnel within City departments that will be responding to the City EOC in case of a major disaster. Currently, Alan is involved in planning a full functional EOC activation exercise with neighboring cities throughout the county to train on EOC operation during a large-scale natural disaster.



ALAN VELASCO
FIRE CAPTAIN

In addition, Captain Velasco completes other specialized planning projects for the department. One of his duties is grant management. Alan manages the Emergency Management Performance Grant (EMPG). This grant allows the City to be eligible for grant funding related to planning and preparing for all things related to emergency preparedness.

Hopefully, we will never have to activate our emergency plans; but if we do, the Orange City Fire Department will be ready.

FIRE INVESTIGATION



JIM SPRIGGS
INVESTIGATOR 1



ANTHONY GUTIERREZ
INVESTIGATOR 2



RYAN O'CONNOR
INVESTIGATOR 3

In February 2018, Firefighter/Paramedic Jim Spriggs assumed the role of Investigator 1. This position is responsible for the investigation of fire and explosion incidents, determination of cause and origin of such incidents, and documenting the resulting damage and injuries. The Arson Investigator is also responsible for coordinating with Orange Police

Department and Orange County District Attorney's Office in terms of prosecution of arson suspects.

Investigator Spriggs participated in multiple activities throughout the year; These included attending "Weapons Training" with the City of Orange Police Department, acting as the Fire Department liaison for the City of Orange CERT program, attending Fire Investigator training conferences and specialized training classes, conducting background investigations for prospective Fire Prevention Volunteers, and participating in the Orange County Arson Task Force.

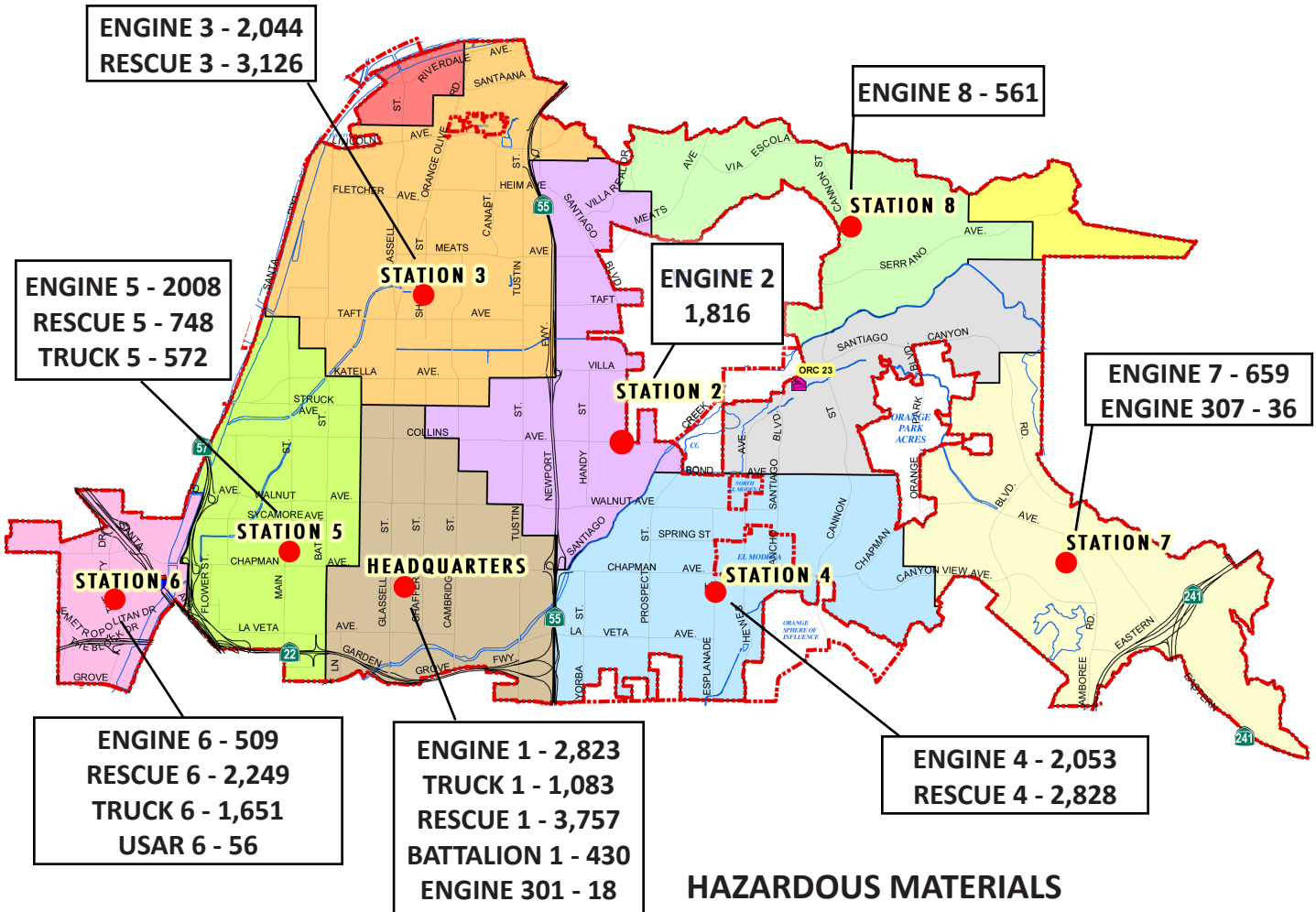
Firefighter/Paramedic Gutierrez (Investigator 2) joined Investigator Spriggs as a "Shift Investigator" for 2018. Retaining his primary assignment working as a Firefighter/Paramedic at the fire station, Anthony now assists Jim as an in-city, backup resource. "Investigator 2" handles investigations after business hours on his shift, assists Investigator 1 on large investigations, and is available for "call-out" when Investigator 1 is unavailable. Having depth in the investigation program pays great dividends for the community.



Captain Ryan O'Connor also joined the Fire Investigation office as Investigator 3 in 2018. Ryan retains his primary assignment as a Fire Captain and is also available as a back-up resource for investigations, after-hours, and on his assigned work shift as well.

In 2018, Investigators 1, 2, and 3 responded to 48 investigations in the City, including 15 that were determined to be the result of arson. All three Investigators were kept busy by a serial arsonist that was responsible for multiple fires along the Santa Ana Riverbed in the month of July. Investigator Spriggs responded to four additional fires through a contract agreement between Orange and the City of Fountain Valley.

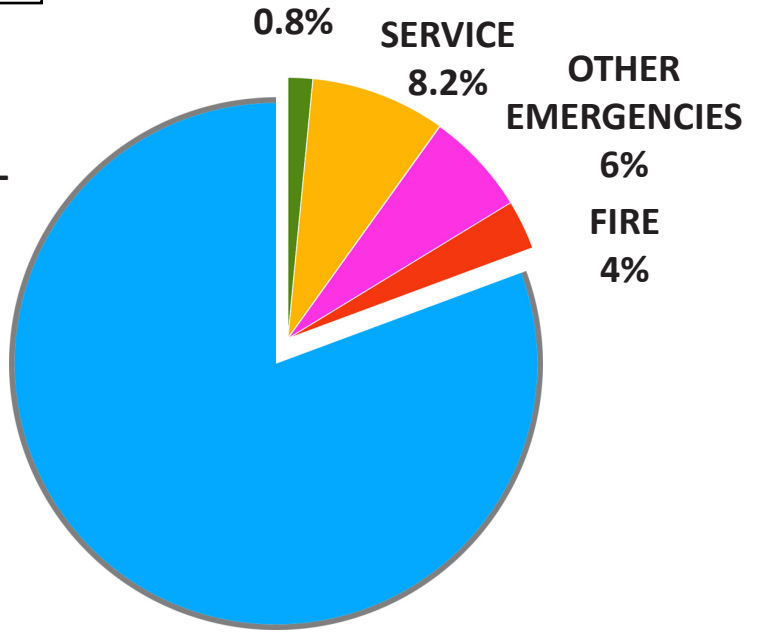
2018 EMERGENCY RESPONSES



29,489
TOTAL UNITS
DISPATCHED

15,608 **RESPONSES**
IN 2018

HAZARDOUS MATERIALS



HURRICANE FLORENCE

Two members of the Orange City Fire Department were deployed to the East Coast in September 2018 as part of the California FEMA Task Force 5 swift water response to Hurricane Florence. Two Mobile Ready Packages (MRP) drove across the country non-stop to meet the immediate needs of the citizens that would be in the path of Hurricane Florence. Each MRP is comprised of 16 members from different departments including OCFA, Anaheim, and Orange City. With Hurricane Florence set to make landfall as a Category 4 hurricane and predicted to stall over the Carolina's, each MRP was prepared to deploy to the East Coast for 14 days or more. In the end, Hurricane Florence would claim at least 57 lives, set rainfall records for the area, and cause an estimated \$24 billion in damage.

Upon arriving in North Carolina, MRP Bravo responded immediately deployed to Kenansville, but fortunately never made it there. The team was cut off by water on their way and ended up in Beulaville, where they met the Assistant Chief of the local fire department. The Chief informed the team that they had multiple swift water rescues in progress, but no resources to affect those rescues. The team jumped into action, and had deployed a boat within minutes to rescue a family of four from the roof of their vehicle that had been swept off the road by the fast moving water.

Only minutes passed after completing the first rescue before the team received a report of "bodies floating" downstream at another location. Once again using local assets to navigate, the team arrived at a swift water scenario most have only scene in training videos. Floodwaters had risen rapidly, and now a commonly used highway had a half mile wide river running across it.

The team battled the current to launch their boat and begin their search downstream for what was actually a single victim. The team called out and within minutes was able to locate an elderly male clinging to a tree. He was chest deep in the mud stained water and at the edge of where the rescue team would be able to reach him. Faced with this extreme condition, the rescuers were not able to establish their standard safety measures in place and would have to affect the rescue with no backup. It took a few attempts to maneuver the boat into position, but the team was able to finally position their boat between the trees upstream of the victim, creating an eddy that would allow them to reach the elderly man. Once they reached the man, the rescuers were able to pull him aboard the boat and confirm that he was the only person that had been in the vehicle.

Several other rescues would be made over the following days - none quite as dramatic as the elderly man floating down-stream. Eventually, the MRP teams would drive across the country to get home for a total deployment duration of 14 days. The citizens affected by Hurricane Florence were grateful for the California based teams' service and sacrifice in their time of need. The Orange City Fire Department would like to thank and acknowledge Firefighter/Paramedic James Escribano and Fire Engineer Erik Birkelbach for their heroic efforts during Hurricane Florence.



WILDLAND FIRES



The Orange City Fire Department has seen the need for specialized training and rapid deployment of its personnel to wildfires. This comes as a result of experience gained by responding to increasingly destructive and numerous fires across the State of California. One of these specialized assignments is known as the “Rapid Extraction Module Support” team, commonly referred to as REMS. These Firefighters, trained in all aspects of technical rescue, are assigned to a wildfire incident, acting as a rapid response to Firefighters who have sustained injuries along treacherous terrain. Firefighters assigned to the REMS team carry upwards of 150 pounds of gear, ranging from rope and “rigging” to a lightweight “litter” basket. Our Firefighters have been deployed all over the State in this new capacity.



Along with the increasing number of fires comes an increasing number of personnel assigned to fight them. Over the past years, Firefighters from Orange have been requested to incidents as highly trained medical personnel, commonly referred on the fireground as “Fireline Medics”. These Emergency Medical Technicians and Paramedic Firefighters carry a “hospital in a backpack”, able to practice any and all forms of medicine that are permitted by local EMS protocols. Orange fireline medical personnel have responded to almost every large wildland fire in California in recent years, providing medical care and treatment to countless fellow Firefighters.



NOTABLE INCIDENTS OF 2018

RIVERBED FIRE- Orange City Fire Department, Orange Police Department, Orange County Fire Authority, and Santa Ana Police Department personnel collaborated in the apprehension of a subject suspected of lighting seven fires in the Santa Ana Riverbed between Orange and Santa Ana over a three-week period. Surveillance cameras, foot patrols, witness statements, fire scene investigation, and tremendous cooperation between the agencies allowed for the calming of residents' frayed nerves adjacent to the riverbed.

LOS ARBOLES FIRE- Orange City Fire units responded to a fully involved residential structure fire on the 5000 block of Los Arboles in the City of Orange. Upon arrival responding units found the attached garage of a residence involved with heavy smoke and fire. The attached three-bedroom residence sustained extensive smoke damage from an open interior door. The residence had an attached two-bedroom unit, which was spared from damage due to aggressive firefighting tactics. Careless smoking was determined to be the cause of the fire.

HORSE RESCUE- Orange City Fire units responded to Santiago Oaks Regional Park near Holy Sepulcher Cemetery for the rescue of a trapped horse. Responding units found the horse "hooves up" on its back in a narrowly channeled concrete drainage culvert. The horse was unable to right itself from its position in the storm drain. In a collaborative effort, personnel from the Orange City Fire Department, Orange County Fire Authority, and the Orange County Parks Department were able to free the horse and release it to its owner.

LAUNDROMAT FIRE- Shortly after midnight on September 15, 2018, a commercial structure fire was reported at 1708 W. Chapman Ave: Speedwash Laundromat and Water Store. Arriving units found a multi-unit commercial center with a laundromat heavily involved in flame. The extent and intensity of the fire quickly necessitated the use of defensive tactics and aerial master streams due to concerns regarding the structure's integrity. The three-alarm fire took 30 firefighters approximately one hour to extinguish. Aggressive tactics in firefighting allowed Zito's Pizza, located in the center of the strip center, to open for business later that morning.

REMS DEPLOYMENTS- In 2018, U.S.A.R. (Urban Search and Rescue) trained fire personnel with the Orange City Fire Department were requested and deployed to numerous fires throughout the state as a specialized module known as R.E.M.S. (Rapid Extraction Module Support). These teams are specialized in rope rescue in rugged, largely inaccessible terrain -- typically in National Forest areas. These teams are requested solely for the purpose of extracting injured firefighters during wildland fire campaigns.

WOOLSEY FIRE- On November 8, 2018, OE5 responded as part of Strike Team 1423 A to the "Hill Fire" in Ventura County. Strike Team 1423A was re-directed to the "Woolsey Fire" due to immediate structure threats in north Malibu. Strike Team 1423A engaged in initial fire attack and structural defense on numerous structures, battling heavy winds and unpredictable fire conditions and blackened skies from dense smoke. Strike Team 1423A remained assigned to the "Woolsey Fire" for a total of seven days.

CAMP FIRE/USAR- Orange City Fire Department U.S.A.R. members were deployed to the Montecito mudslide (also called debris flow) and the "Camp Fire", located in and around the town of Paradise, for search, rescue and recovery of trapped, injured or deceased victims of these events. Both tragedies required the services of Orange Fire personnel for 14-day periods. U.S.A.R crewmembers searched 1,077 structures while deployed to the "Camp Fire". The deployed personnel battled challenging weather conditions in mentally exhausting and emotionally trying circumstances.

CYPRESS FIRE- Orange City Fire units responded to reports of a commercial structure fire in an industrial area of North Cypress St. in the early morning hours following Christmas Day. First arriving units found heavy fire and smoke billowing from a large building to the rear of the manufacturing complex at the reported address. Due to the intensity of the three-alarm fire and ensuing loss of structural integrity, defensive tactics were deployed, including two aerial master streams. The Orange Water Division was called upon to increase water supply in the area to support firefighting operations. A total of 55 firefighters were used in the suppression of the blaze. The City of Orange received automatic aid from Anaheim Fire and Rescue, Orange County Fire Authority, and Garden Grove Fire Department.

NOTABLE CUSTOMER SERVICE

Engine 3 Personnel Go the "Extra Yard"- A resident slipped from a ladder while trimming trees at his home, requiring paramedic care and transport for a badly broken leg. His wife sent the following message:

"My husband was transported to the hospital. Later that night I came home and to my amazement, I noticed the rest of the trees had been trimmed. I speculated the neighbor must have called the gardener. I inquired of her and she said the Firefighters came back on their own time and finished the job!... Words can't truly express the depth of gratitude we have for this selfless act of kindness, for going above and beyond."

Orange City Fire Units responded to a reported choking at a popular local restaurant - Upon arriving on scene, crews found an emotionally charged scene with a grandmother choking in the crowded restaurant while 30 family members and friends looked on. Orange City Fire personnel stayed calm, took decisive action, and ultimately saved the woman's life in the midst of the chaos.

An Orange City Fire unit responded to a reported person down called in by a concerned passer-by - Upon arrival, Orange City Fire/Paramedic personnel found a homeless male who stated he did not require any assistance. One of the Paramedics noticed that the male was not wearing any shoes in unseasonably cool weather and asked him if he had any shoes. He stated he did but that his feet were so swollen he could not wear them. The Paramedic returned to the fire engine and gave the male a pair of sandals he had in his out of county bag. The homeless male was extremely grateful.

Orange City Fire Personnel Receive Rave Reviews:

"These Firefighters were FABULOUS! Their quick actions saved my husband and they took great care of me during this very difficult time! I cannot say enough wonderful things about how well we were taken care of. These men were amazing! Thank you! Thank you! Thank you!"

"I cannot express the gratitude I have for the Firefighters and Paramedics that responded [to our home]. My mom was very ill and I believe she knew she wasn't going to be coming home again. They were calm and respectful of her wishes and treated her with kindness and compassion. Sadly, my mom passed. I know she appreciated the attention to not only her physical needs but also her emotional needs, mine, and my daughter's. Thank you from the bottom of my heart."

"I was so sick, plus I have a dog. They filled our dog's dish with food and filled another dish with water. Before leaving, they brought my dog inside the house and locked my garage and house. They put the keys in my purse and turned several lights on. I was very grateful."

"We really appreciated the compassionate, professional demeanor of all personnel present. The teamwork they utilized was excellent; each had a job to do during a stressful situation and someone kept family members calm, involved, and up to date while others tended to a very sick family member."

"They did an outstanding job. They could see how upset I was; I had just lost my husband. However, one of the Firefighters told me that I did a good job taking care of him which meant the world to me."

2018 PROMOTIONS AND RETIREMENTS

2018 PROMOTIONS/ASSIGNMENTS

Doug Fackiner	Promoted to Fire Chief
Chris Boyd	Assigned as Deputy Chief
Douglas Yates	Promoted to Battalion Chief
Robert Lobato	Promoted to Fire Captain
Scott Hamilton	Promoted to Fire Captain
Miguel Gonzalez	Promoted to Fire Engineer
Bryan Meyer	Promoted to Fire Engineer
Jesse Mulder	Assigned as Firefighter/Paramedic

RETIREMENTS



Jack Thomas
FIRE CHIEF
5/23/1988 to 9/6/2018



Dennis Cole
FIRE CAPTAIN
8/17/1987 to 12/4/2018

THANK YOU FOR YOUR SERVICE!

ORANGE CITY FIRE DEPARTMENT ROSTER

FIRE CHIEF

Doug Fackiner

DEPUTY CHIEF

Chris Boyd, Robert Stefano

EMERGENCY MEDICAL SERVICES MANAGER

Bryan Johnson

BATTALION CHIEF

Sean deMetropolis, Doug Yates, Kevin Southerland

STAFF CAPTAIN

Matt Nelson, Mike Camba, Ian MacDonald

FIRE INVESTIGATOR

Jim Spriggs

FIRE INSPECTORS

Dale Eggleston, George Jediny, Lucy Echevarria, Rosie Flores, Robert DeSimone, Thang Nguyen

ADMINISTRATION

Andrea Brooks, Jennifer Wilson-Charles, Gabriela Menendez, Barbara Reid

FIRE CAPTAIN

M. Campagna, C. Collins, S. Conniff, M. Diersing, C. Fieldhouse, J. Fournier, J. Gerard, J. Grant
S. Hamilton, D. Hoff, K. Houk, J. Ireland, J. Lazzara, G. Lewin, R. Lobato, J. Mathias, E. Nogle
R. O'Connor, M. Perez, K. Rundle, C. Shallcross, D. Sherman, C. Stein, E. Stuart, A. Velasco
S. Wenglein, J. Wiegand

FIRE ENGINEER

G. Baudot, M. Belson, J. Billeaudeaux, E. Birkelbach, N. Brooks, B. Chastain, M. Cisowski
R. Cuellar, J. Cunanan, B. Dalton, F. Diaz, R. Dunwoody, S. Filippi, N. Glastetter, M. Gonzalez
J. Hussong, A. Lauridsen, J. Losch, B. Meyer, J. Olson, J. Osterkamp, J. Pena, A. Perry, B. Ross
D. Rynearson, J. Semler, B. Stewart, J. Tiqui

FIREFIGHTER

J. Alonzo, M. Andersen, M. Barba, J. Barrios, G. Bowen, S. Bradley, J. Brewer, J. Chavez, C. Clubb
A. Davies, M. DeWalsche, D. Dugan, J. Escribano, S. Fan, B. Frey, B. Garrett, B. Greenamyre
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